## Education

* *January 2013 – August 2015* - Bachelor of Arts in Psychology from **University at Buffalo, Singapore Institute of Management**
* *August 2008 – May 2012 -* IGCSE and the IB Diploma from **St. Andrews International School of Bangkok**
* Excelled in **Basic Statistics for Social Sciences** and **Interpersonal Communication Skills**
* PursuingManaging Fashion and Luxury Companies and Digital Marketing coursevia **Coursera**

**Languages**

* Fluent - English and Thai
* Intermediate Proficiency - Hindi
* Elementary proficiency -
  + Spanish
  + French

## Professional Experience

**Web Courses Bangkok**

* **Internship** - **August – December 2012** Assisted students with Graphic Design Projects, Translation of materials from English to Thai during seminars, Administrative work.

**Teledirect – Facebook Project**

* **Client Service Associate – September 2015 – Ongoing** To provide post-sales customer service support / troubleshooting support through email/phone/chat to the client’s B2B customers. Support advertising customers and deliver consultative support. Perform data analysis to improve advertising customer experience. Gather client and partner feedback to enhance ad products and customer experience. Building a database providing a one stop solution for advertisers.

**Volunteer Experience**

* **2011 - Habitat for Humanity in Lampang, Thailand –** Volunteered to assist in building houses for the underprivileged. A group of 10 volunteers from diverse backgrounds came together and finished building an entire house within a week.
* **2010 - 2011 - EDF (Education Development Foundation) -** Assisted in building houses, taught English to children and worked with residents of the area to enhance their community.

## Technical and Business Skills

* WordPress
* E-commerce
* Web Design
* Adobe Photoshop & Illustrator
* MS Office (Excel, Word, PowerPoint)
* Presentation and Public Speaking
* Photography

**Strengths**

Strong interpersonal skills, team player skills and organizational skills, alongside the ability to learn fast and articulate well, and the drive to contribute positively to all the projects I am involved with.